Global Chapter Chairs Congress
Communications Society

25-28 Nov 2001
San Antonio, Texas

Asia Pacific Operations Centre/
Communications Society Office
Fanny Su
Asia Pacific Operations Centre/Communications Society Office

• Asia Pacific Customer Service Centre
  - May 1993 under Customer Services

• Asia Pacific Communications Society Office (add on service) - 1 July 1995 under Member Services

• Asia Pacific Operations Centre (re-named)
  - 1 Jan 1997 under Member Services

Current Status
• Asia Pacific Operations Centre/Communications Society Office - 1 Jan 2000 under Regional Activities Dept.
Member/Customer services effort

- New applicants/Reinstatement/Renewals
- Change of addresses/Correction in names
- Membership/web access issues
- Order Quotations, Paid/Bill order, Order/Shipmet status
- Set up reseller accounts
- Informed members, customers, resellers on IEEE business partnership on Press publications with John Wiley & Sons
- Replacements for members/customers
Inter-departmental projects

• Credit card verification (Indonesia, Malaysia, Thailand, Pakistan) to minimize/prevent credit card fraud.
• Survey/clarification for Centralized banking
• Follow-up on Section reporting
• Track Spectrum delivery problems in India
• Review Year 2002 Renewal/AKP Materials
• Computer Magazine Postage Problem in India
• Distribute GOLD Materials
• Student membership drive in local Univs
Region 10 support

• Region 10 Excom Meetings
  • Singapore 6 Jan 2001
  • Cairns, Australia 7,8 Dec 2001
• Annual Region 10 Meetings
  • Singapore 6,7 Apr 2001
  • Bangkok, Thailand 5,6 Apr 2002
• Region, Section, Student Branch Issues
• Region 10 Operations Manual
• TENCON 2002, TAB Colloquia 2001
• Student Branch Task Force discussions
  : Region 10 MDC Chair/GOLD Program Coordinator / Student Activities Chair
Communications Society support

• Asia Pacific Board (APB) charter

• 5 ComSoc DLT programs per Region

• Maintain ComSoc Chapter chair and Sister society contact up-dates
Asia Pacific Board Charter

SUPPORT OFFICE functions: assist the 5 APB committees

- Technical Affairs Committee (TAC)
  - promote ComSoc at APNOMs, APCC, ISPACs, OECC

- Meeting & Conference Committee (MCC)
  - e-mail distribution of conference announcements to Region 10 Committee members, Council and Section Chairs, ComSoc Chapter chairs for local distribution.
- Continuation

- Information Services Committee (ISC)
  - Global Communications Newsletter, AP homepage,
  AP Newsletter since issue no. 9 June 1996

- Membership Development Committee (MDC)
  - encourage membership promotions in the AP Region.

- Chapter Coordination Committee (CCC)
  - coordination for APB and RCCC meetings
Coordination of DLTs in Asia Pacific

- Initiate interest either with the DLs or with the Chapters
- Geographically grouping Chapters, Timeframe, Topics
- Seek approval of APB Director and Membership Development Director
- Accomodate expectations of DLs and hosting Chapters
- Negotiate schedules and presentations
- Compile DL flight schedules and final details
- Disseminate information
- Solicit feedback reports after the DLTs
- DLT news in the AP newsletter
Maintain ComSoc Chapter chair up-dates and Sister society contact up-dates

- Keeping ComSoc HQ, APB and Chapters in sync. and informed on current news.

- A focal point for our sister societies in this region.
Others

• 2nd summit of the Asia Pacific ComSoc Sister Society Meeting, Seoul (Korea) - postponed from 20 Sept to 1-2 Dec. IEICE (Japan), CIC and CIE (China), CIEE (Taiwan), IETE (India), REV (Vietnam)

• TAB Colloquia 2001 led by ComSoc President, Dr. Roberto de Marca. Kuala Lumpur (Malaysia), Singapore and Taipei (Taiwan) - postponed from 6-14 Oct 2001 to Jan 2002
- Continuation

- Global Chapter Chairs Congress (GCCC) work committee. San Antonio 25-28 Nov, 2001 (GLOBECOM 2001)

- Workgroup for Globalization under the Transnational Committee

- Renewal of MOUs with national societies in the Asia Pacific
Thank You

Fanny & Jenny